

## Terms & Conditions

PLEASE READ THESE TERMS AND CONDITIONS OF USE CAREFULLY BEFORE USING THIS WEBSITE.

Welcome to our website. If you continue to browse and use this website you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy and website disclaimer, govern www.rapidtoolglobal.com's relationship with you in relation to your use of this website.

By using this website, you signify your acceptance of these terms and conditions of use. For the purposes of these terms and conditions, "Us", "Our" and "We" refers to www.rapidtoolglobal.com and "You" and "Your" refers to you, the client, visitor, website user or person using our website.

### AMENDMENT OF TERMS

We reserve the right to change, modify, add or remove portions of these terms at any time. Please check these terms regularly prior to using our website to ensure you are aware of any changes. We will endeavour to highlight any significant or substantive changes to you where possible. If you choose to use our website then we will regard that use as conclusive evidence of your agreement and acceptance that these terms govern your and www.rapidtoolglobal.com's rights and obligations to each other.

### LIMITATION OF LIABILITY

It is an essential pre-condition to you using our website that you agree and accept that www.rapidtoolglobal.com is not legally responsible for any loss or damage you might suffer related to your use of the website, whether from errors or from omissions in our documents or information, any goods or services we may offer or from any other use of the website. This includes your use or reliance on any third party content, links, comments or advertisements. Your use of, or reliance on, any information or materials on this website is entirely at your own risk, for which we shall not be liable.

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For the purposes of Schedule 2 of the Australian Consumer Law, in particular Sections 51 to 53, 64 and 64A of Part 3-2, Division 1, Subdivision A of the Competition and Consumer Act 2010 (Cth), www.rapidtoolglobal.com's liability for any breach of a term of this agreement is limited to: the supplying of the goods or services to you again; the replacement of the goods; or the payment of the cost of having the goods or services supplied to you again.

You must be over 18 years of age to use this website and to purchase any goods or services.

#### DELIVERY OF GOODS

Refer to your RapidTool dealers' delivery terms and conditions.

#### RETURNS AND REFUNDS

www.rapidtoolglobal.com handles returns and processes refunds in accordance with the Australian Consumer Protection legislation.

Should you wish to return your order, please notify your RapidTool dealer within 2 days of purchase with a valid reason for return. We do not provide refunds for customers changing their mind. All refunds are made at the discretion of www.rapidtoolglobal.com. Where applicable, unopened goods will be refunded in full. Where applicable, refunds will be processed promptly and payment made by the same method that you made payment.

#### LINKS TO OTHER WEBSITES

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www.rapidtoolglobal.com's website may contain information or advertisements provided by third parties for which www.rapidtoolglobal.com accepts no responsibility whatsoever for any information or advice provided to you directly by third parties. We are making a 'recommendation' only and are not providing any advice nor do we take any responsibility for any advice received in this regard.

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Whilst we, at all times endeavour to have the most accurate, reliable and up-to-date information on our website, we do not warrant or make any representations regarding the use or the result of the use of any document, product, service, link or information in its website or as to their

correctness, suitability, accuracy, reliability, or otherwise.

Contact your RapidTool dealer for any after-sales service requirements and/or to discuss any voluntary warranties provided by your dealer. Note the applicable law in your state or territory may not permit these exclusions, particularly the exclusions of some implied warranties. Some of the above may not apply to you but you must ensure you are aware of any risk you may be taking by using this website or any products or services that may be offered through it. It is your responsibility to do so.

#### YOUR PRIVACY

At [www.rapidtoolglobal.com](http://www.rapidtoolglobal.com), we are committed to protecting your privacy. We use the information we collect about you to maximize the services that we provide to you. [www.rapidtoolglobal.com](http://www.rapidtoolglobal.com) respects the privacy and confidentiality of the information provided by you and adheres to the Australian Privacy Principles. Please read our separate Privacy Policy carefully.

You may change your details at any time by advising us in writing via email. All information we receive from our customers, is protected by our secure servers. [www.rapidtoolglobal.com](http://www.rapidtoolglobal.com)'s secure server software encrypts all customer information before it is sent to us. Furthermore, all of the customer data [www.rapidtoolglobal.com](http://www.rapidtoolglobal.com) collects is secured against unauthorized use or access. Credit card information is not stored by us on our servers.

#### THIRD PARTIES

[www.rapidtoolglobal.com](http://www.rapidtoolglobal.com) does not and will not sell or deal in personal or customer information. We may however use in a general sense without any reference to your name, your information to create marketing statistics, identify user demands and to assist it in meeting customer needs generally. In addition, we may use the information that you provide to improve its website and its services but not for any other use.

#### DISCLOSE YOUR INFORMATION

[www.rapidtoolglobal.com](http://www.rapidtoolglobal.com) may be required, in certain circumstances, to disclose information in good faith and where [www.rapidtoolglobal.com](http://www.rapidtoolglobal.com) is required to do so in the following circumstances: by law or by any court; to enforce the terms of any of our customer agreements; or to protect the rights, property or safety of our customers or third parties.

## EXCLUSION OF COMPETITORS

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#### EXCLUSION OF UNENFORCEABLE TERMS

Where any clause or term above would by any applicable statute be illegal, void, or unenforceable in any State or Territory then such a clause shall not apply in that State or Territory and shall be deemed never to have been included in these terms and conditions in that State or Territory. Such a clause if legal and enforceable in any other State or Territory shall continue to be fully enforceable and part of this agreement in those other States and Territories. The deemed exclusion of any term pursuant to this paragraph shall not affect or modify the full enforceability and construction of the other clauses of these terms and conditions.

#### JURISDICTION

This agreement and this website are subject to the laws of NSW and Australia. If there is a dispute between you and [www.rapidtoolglobal.com](http://www.rapidtoolglobal.com) that results in litigation, then you must submit to the jurisdiction of the courts of NSW.